



CREDIT CARD USE REMINDERS

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Following sensible credit card practices is essential to ensuring Beneve Influencers and Customers complete the signup process and ongoing transactions without experiencing complications. This simple reference guide of Dos & Don'ts will help to reduce the likelihood of declined or canceled orders. When Placing Initial Orders and Ongoing Orders

DO

- Ensure new Customers and Influencers create their own Beneve account with their personal information.
- Confirm the name on the new member's account matches the name on the credit card being used.
- Verify the new member's phone number and address are valid.
- Ensure new Beneve members use their valid Business Tax Identification Number (EIN) or Social Security Number (SSN).
- Confirm the name on the account and EIN/SSN are an exact match as per Internal Revenue Service.
- Protect your and others' personal information—including your EIN/SSN and credit card accounts—by not sharing these with anyone.
- Ensure the new member registers under the person who introduced them to Beneve, or registers under the person who Beneve Customer Support Team introduces them to. Don't sign up beneath someone unknown.

DON'T

- Use nicknames on your Beneve Account or Beneve Customers' accounts.
- Purchase excessive amounts of Beneve product for the purpose of rank advancement, commissions, or bonus opportunities.
- Use another Beneve member's credit card to pay for orders on your account
- Place orders on a Downline account using your credit card.
- Sign up a new Beneve member yourself. (You can assist with creating the account; however, you can't accept the Agreements for them.)
- Create duplicate accounts for the same customer.
- Place orders on multiple accounts using the same shipping and/or billing addresses.
- Use Post Office boxes or freight forwarding shipping addresses.